

Foodbank vouchers can be redeemed at one of the following Distribution Centres regardless of the one named on the voucher unless you have specific dietary requirements. Please collect within 7 days of issue date

Witard Road Baptist Church (WRBC), Witard Road, Norwich NR7 9XG

Opening times: **Monday 2:00pm – 3:30pm** (excl. Bank Holidays). There is a carpark.

- *This distribution centre provides a welcoming smile, hot drink and biscuits. There's also a large room to speak to one of our advisors for additional support.*

Oak Grove Community Church, 70 Catton Grove Road, Norwich, NR3 3NT

Opening times: **Tuesday 6:00pm – 7:30pm** (excl. Bank Holidays). There is a small carpark.

- *Our Tuesday evening distribution centre is welcoming with toasties, biscuits and a hot drink. There are often advisors in the main room. Also, members of the community attend the church who just enjoy coming for friendship and socialising.*

Chantry Hall (next to MAP, behind Assembly House/Theatre Royal), Chantry Road, NR2 1RF

Opening times: **Wednesday 10:00am – 12:00pm** (excl. Bank Holidays)

Saturday 10:00am – 11.30am (excl. Bank Holidays)

There is a small carpark, please park in an 'SPM' space (St Peter Mancroft) and register your numberplate.

- *This distribution centre in the centre of Norwich provides a warm welcome and hot drink. There are tables set out for light refreshments. Advisors are in the main room for additional support.*

New Hope Christian Centre, 2 Martineau Lane, Norwich, NR1 2HX

Opening times: **Wednesday 12 noon – 2:00pm** (excl. Bank Holidays)

There is a carpark, and a community cafe runs 10am - 2pm, offering free drinks, cakes and savouries.

- *This distribution centre has a thriving community cafe and food bank rolled into one. There's a welcoming team and separate room to speak to advisors for additional support.*

Wroxham and Hoveton United Reformed Church (URC), 114 Norwich Road, NR12 8SA

Opening times: **Thursday 10:30am - 12:00pm** noon (excl. Bank Holidays)

There is a carpark, and a coffee morning drop in, offering free drinks and cakes at the same time.

- *This distribution centre offers a community cafe in a separate room from the Foodbank. It is much smaller than other distribution centres and sometimes has a Citizens Advice advisor on site to speak with.*

St Elizabeth's Church, Cadge Road, Norwich, NR5 8DG

Opening times: **Thursday 11:00am - 12:30pm** (excl. Bank Holidays). There is a carpark.

- *This distribution centre offers light refreshments, a warm welcome, calming music and an advisor to speak with in the main room.*

Norwich Central Baptist Church (NCBC), Duke Street, Norwich, NR3 3AP

Opening times: **Thursday 1:30pm - 3:00pm** (excl. Bank Holidays). There is a small carpark.

- *This busy cafe style distribution centre offers a warm welcome with light refreshments and advisors to speak with. There is a side room for more confidential conversations.*

Mile Cross Methodist church, Aylsham Road (Boundary Road end), Norwich, NR3 2RU

Opening times: **Thursday 1:30pm – 3:00pm** (excl. Bank Holidays). There is a small carpark.

- *This small welcoming distribution centre offers light refreshments and sometimes there is an advisor on hand to speak with.*

Alive! Church (formerly Gateway Vineyard), Nelson Street, Norwich, NR2 4DR

Opening times: **Friday 10:00am - 12:00pm** (excl. Bank Holidays)

There is free on-street parking, and a community cafe runs 10am - 12pm, offering breakfast for those collecting a food parcel.

- *This is a welcoming, busy distribution centre with a community cafe providing breakfasts and there are sometimes near end date fresh groceries that have been donated. Many members of the community come here for friendship over a coffee. There is a separate room to speak with advisors.*

Bowthorpe Community Church, Bowthorpe Hall Rd, Norwich NR5 9AA

Opening times: **Friday 10:30am - 12:00pm** (excl. Bank Holidays). There is a small carpark.

- *This distribution centre provides a warm welcome, home-made cakes and a hot drink. There are often advisors to support you in the main hall. There is often a group from the community who enjoy meeting over a coffee, chatting and making jigsaws.*

Wymondham Baptist Church, Queens Street, Wymondham NR18 0AY

Opening times: **Friday 11:00am - 12:00pm** (excl. Bank Holidays)

- *This is a small welcoming distribution centre with a separate cafe open to the whole community. There is sometimes an advisor to speak with when available.*

If you live in or around Poringland, Framingham Earl, please call 0300 365 1123

If you live in or around Loddon, Chedgrave, Thurlton and surrounding villages, please call 0300 365 1123

Things to remember

- **It would be helpful if you are able to bring carrier bags or other bags with you, when you collect from any of these centres.** If you are collecting a parcel for more than 2 people, there will be a lot to carry. If you don't have transport, we suggest more than one adult comes to help carry everything!
- **Anyone** (friend, family member, agency worker etc) **can collect on behalf of the person who is named on the voucher as long as they have the voucher code.**
- **Vouchers have been issued to the named person and their dependants as they are in an emergency food poverty situation and therefore are to be redeemed as soon as possible within 7 days of issue.**
- **Vouchers can be redeemed at any Norwich Foodbank distribution centre regardless of the one named on the voucher unless there are specific dietary requirements that have been requested.**